Jeff Lau Denver, CO uxjeff.com 415-828-6278 jeff@uxjeff.com

Versatile Design Technologist with 8+ years of experience in design systems and front-end development. Skilled at creating user-centric designs and scalable solutions that enhance engagement and efficiency.

Professional Experience

ChargePoint Web Developer Dec '21 - Sep '24

- Redesigned global homepage with Drupal, HTML5, CSS3, JavaScript, and Bootstrap, ensuring accessibility, responsiveness, brand consistency, and design system alignment.
- Led design and development of a scalable design system, streamlining web design decisions and reducing project timelines through efficient workflows and component standardization.
- Directed redesign and front-end development of consumer pages, including an incentives hub, knowledge base, and educational resources, to improve accessibility and information access.
- Created e-commerce platforms for the ChargePoint Home Flex EV charger.
- Developed B2B product pages for station hardware, implementing a dedicated design system.

Circle Graphics UX/Front-End Developer Sep '16 - Dec '21

- Designed and developed web applications, creating high-fidelity prototypes and a comprehensive design system to enhance user experience.
- Conducted UX research using competitive analysis, usability testing, information architecture, A/B testing, and customer surveys to improve web applications and enhance user satisfaction.
- Led front-end development in WordPress for a comprehensive corporate rebrand, delivering a refreshed and cohesive user experience.
- Built scalable front-end architecture and implemented a shared design system across high-traffic e-commerce and white-label sites, streamlining workflows and ensuring consistent brand identity.
- Led a design team to create high-impact visual assets, producing thousands of templates featured by major clients and securing key partnerships through strategic presentations.

UC San Diego Senior Marketing Lead / Webmaster Jun '13 - Jun '16

- Designed and maintained website content and developed weekly email newsletters.
- Enhanced brand identity with integrated marketing and social media campaigns, doubling followers across Facebook, Twitter, Instagram, and Pinterest.
- Supervised a team of 12 programmers and marketers, executing campaigns across social, print, and digital channels for an audience of over 30,000.

Education

University of California, San Diego

Bachelor of Arts in Interdisciplinary Computing and the Arts (ICAM); Minor in Computer Science

Skills

Web Development: HTML5, CSS3, JavaScript (ES6+), PHP, SQL; React, Drupal, WordPress, Laravel, Bootstrap; Git, RESTful APIs, SASS/LESS, Chrome DevTools; Responsive Web Design, WCAG 2.1 Accessibility, Agile/Scrum, Performance Optimization Design: Figma, Adobe Creative Suite, Sketch; User Research, Wireframing, High-Fidelity Prototyping, Design Systems; User-Centered Design, Accessibility Standards; Cross-Functional Collaboration, Project Management, Client Communication, Agile